SUPREME COURT OF NEW SOUTH WALES

ANNUAL CORPORATE LAW CONFERENCE

What is the Future of the Australian Business Corporation?

2019 Conference

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[The transcript of the Panel Discussion is of remarks recorded and transcribed with consent, with the addition of some linking comments by Dr Austin.]

DR AUSTIN: We will now as a panel

move up to the bench. I will sit in the front and if the panellists could please take seats at the bench.

An important reason for having the panel discussion is to enable the speakers to respond to one another. I wonder whether the best way of proceeding in that respect is to start first with Daniel Crennan's presentation to see what responses we get from the other speakers and, in particular, I suspect Professor Mayer might have something to say about it.

 There is an important and central issue about the extent to which the regulator is moving to rely on a concept of fairness, at least in the financial services industry and potentially elsewhere, and the extent to which that fairness might replace the kind of outcomes that Professor Mayer sees to be achieved from the concept of purpose being made central.

Then there is a question about fairness, which is to what extent does fairness incorporate non-compliance with a corporate purpose. Thank you, Colin.

PROFESSOR MAYER: It is absolutely central, and it is central to what we are discussing in the British Academy project.

I thought Daniel set it out extremely well, that the way in which it should be thought about and conceived of, both in a regulatory context and in a corporate context, is in terms of regarding it within a purpose framework. In essence, what a board of directors are doing is to weigh together the interests of different parties. If that is biased by a particular pressure that is exerted on a board, be it from the law defining the purpose of a company or be it from market pressures that in essence have the same effect irrespective of what the company believes to be its appropriate purpose, then that ability to weigh up different interests in an appropriate impartial sense is seriously compromised.

So what the British Academy project sets out is to the extent that it can be internalised within a firm, and thereby avoids the need for external determination by a regulatory body, that is all to the good.

Catherine made the point about, quite rightly, the need to have regulation moving along to keep pace with

technological changes in companies. In principle, that's highly desirable. In practice, it is extremely difficult to do because, as is well known, there is information asymmetry which underpins any relationship between the regulator and the regulated. To the extent that one can internalise this within a company, then there is benefit in terms of the avoidance of that often lagging, often inappropriate external imposition.

Furthermore, a key element of why it is potentially so beneficial for a company to do it itself is that, in doing that, and establishing the fact that it is dealing fairly with different parties, it builds up that element of being trustworthy, which I was arguing is so critical to the success of a company.

So I took that notion of the way in which regulation can essentially develop that notion of fairness as being very complementary to the way in which it should be thought about within companies themselves.

DR AUSTIN: Did you want to add something, Catherine?

MS LIVINGSTONE: Yes, thank you.

I suppose picking up on the difficulty of corporations working with regulators, it is not in corporations' interests to take regulators by surprise, and increasingly - and we have come back to the rapid change in technology and it is determining so many factors in all sectors - it will be incumbent on corporations and regulators to work together to make both of our jobs easier, but in the context of the broader social policy, which again is developing very rapidly.

I come from a medical devices background and in that sector you work literally side by side with the regulator as you develop your products. I do not see why that model cannot be applied more broadly. I would go back to my contention and hope that we could get to a stage where there is not an asymmetry of information, where the corporations, the regulator and the government in terms of social policy are moving in a synchronised way as quickly as possible to address the challenges that not just the corporation, but also the society will have.

I don't think I am being altruistic or unrealistic in that regard, because from inside the corporations I see how quickly things are changing.

PROFESSOR MAYER: I was actively involved in designing a lot of the regulation that was adopted in the UK and is subsequently being used around the world, in particular in the regulated sectors of water, energy and at least initially in terms of telecoms, and I can tell you that the approaches that were developed, for example in relation to the regulatory asset base and the cost of capital, have in many respects simply failed.

The reason why Britain is so seriously now considering renationalising whole swathes of its privatised industry is that there is the perception it simply is not working. The reason why it doesn't work is that what regulation attempts to do is to limit markets to precisely the types of rules that I was just describing, in terms of regulatory asset base and the cost of capital in terms of economic regulation. It is not right, because that's not the way that a market actually operates.

When you come to think about it in terms of technological developments like artificial intelligence, the idea that regulators can keep up with businesses that are essentially using machine-learning processes to reinvent themselves on a continuous basis, I think suggests that the only way in which that can happen is if the regulators develop better machine-learning tools that out-perform companies. That is giving rise to an arms race that I don't think is going to be very productive for anybody.

So one really needs to think about a way in which one is not having companies with one set of objectives dealing with regulators that have different purposes, and setting the rules externally from the companies, but thinking about how do you get a better alignment of interest of those companies for which there is a potential conflict between private and public purpose, in terms of the intrinsic nature of those purposes. That is relevant to what you were saying in your presentation about purpose not being adequate.

Let me put it another way. If the purpose of a company isn't right, nothing follows. You might say that purpose isn't sufficient, but certainly if purpose is wrong, then everything else will be wrong. The case of where you are thinking about companies operating in a framework for which there is a need for external regulation means that that alignment of purpose is a sine gua non.

[There followed a discussion between Justice Edelman and Dr Austin about the concept of fairness and its relationship with Professor Mayer's idea of corporate purpose.]

DR AUSTIN: Daniel was, if I might say so, a little hesitant about the extent to which his reliance on fairness would actually be enlightened or affected by the adoption of a stronger purposive element in corporate regulation, and I was exploring that.

 There is another issue here, and that is in Catherine's paper she said that it is hard to see how delivering value to customers investing in employees dealing fairly and ethically with suppliers supporting communities and protecting the environment is in any way inconsistent with generating long-term value for shareholders. We sometimes call that enlightened shareholder interest.

Therefore, the conclusion that is invited to be drawn is that there is no real difference between stakeholder theory and shareholder primacy when it's applied in the real world.

She goes on to say:

This is not to suggest that the interests of shareholders and other stakeholders are always fully aligned.

I think that's right. It seems to me there are occasions - they may not be very frequent - where the interests of shareholders, even the long-term interests of shareholders, point to a different conclusion on a difficult question that is before the board than the interests of some group of stakeholders such as employees or customers.

Then she says:

Deliberation, judgment and balanced decisions are required. This is core to the role of the director and is enabled by the law which points to acting in the best interests of the corporation.

We get to the stage where, in other words, there's some disjunction between the interests of the stakeholders and the interests of shareholders, we need to make a deliberated considered judgment balancing the interests.

It is at that point, it seems to me, we need some further criteria. The question is whether we are better served by resorting to some concept of fairness, even explained by the judges, or whether a statement of purpose, which is of the kind articulated by Professor Mayer, is going to be more helpful.

We need further criteria because we have two reasonably plausible claims - one is a claim to satisfy the shareholders' interests, and another is a claim to satisfy, say, the interests of employees. The Economist recently referred to that and said really we haven't had a case where directors have had to decide whether to give the shareholders a 10 per cent haircut in order to push up the wages of employees, but I think there are some occasions where there is a real choice to be made.

The question is by what criteria are those choices to be measured? Looking at the two forms of interest is not enough to point to the way forward, and it may be that if there is a statement of purpose offered in the company's constitution, for example, if the purpose is to move beyond the interests of shareholders and stakeholders in order to achieve some objective such as curing people from diabetes or weaning people off tobacco, that might be a criterion for the decision.

PROFESSOR MAYER: Let me illustrate why I think that is absolutely central.

Come back to this notion of enlightened shareholder interest and just think about what that statement that I made about the UK Companies Act is saying. That is a very clear statement of an enlightened shareholder view. It is basically saying that if a company is pursuing the long-term shareholder value of a company, it can take account of the interest of other parties to the extent that it increases the share value of the company. The share price reflects the long-term value of the company.

That means that it should be pursuing objectives that are associated with minimising its labour costs, minimising the conditions of its employees, maximising the extent to which it is selling addictive products, maximising its environmental damage, minimising its taxes, so long as that's associated with increasing the value of the company and the reputational effects of so doing do not undermine that value of the company.

You may say that that's unfair, that's not what we mean by "long-term value". It's not just the effect on the current share price That's absolutely right. When we think about what do we mean by "long-term value", we mean in terms of an intergenerational view. That is to say, the company should be leaving the firm in the next generation with the same ability to earn benefits both for the shareholders and for the other parties to the company.

In other words, it is thinking about the board of a company as acting in terms of the intrinsic interests of the various parties to a company, so that the notion of long-term shareholder value is taking everyone along with it, enhancing the well-being of employees, is just not the way in which the enlightened shareholder view works.

You can have a steadily growing company that's sustainable over the long-term, but yet still has substantial disparities between what is pays its employees and what is earnt at the top of the business.

You can have a company that, over the long term, so long as it is minimising its taxes, is still creating a viable long-term value of the company.

It is only once we shift in a direction of saying that the objectives of the company should be to state a purpose which incorporates the notion of enhancing in an intrinsic sense the benefits of other parties, not simply in terms of the notion of the extent to which it derives a benefit for the shareholders, that you then begin to address the questions about how do you really solve the sorts of problems that I'm talking about.

So I think the idea that it is sufficient to think about it as being an enlightened shareholder view, without taking account of the notion of what the purpose of the company is, is not reflecting the extent to which there is a problem with the current arrangement.

 DR AUSTIN: Thank you. Can we get back to the sin stock companies, in light of those comments - tobacco, alcohol, gambling, armaments, possibly even fossil fuels. How would you advise them to articulate their purpose?

PROFESSOR MAYER: I think those are very good illustrations of the difference that this approach makes, because if you think, for example, in relation to a tobacco company, then a tobacco company that's an enlightened tobacco company, following an enlightened shareholder

principle, will say, "Well, provided it is the case that we are earning returns for our shareholders and we're looking after our employees and we're not polluting the environment, and things like that, we're acting in a socially responsible fashion."

But it is failing to address the underlying issue, and that is to say it is producing an addictive product. Now, according to the way in which I have defined the nature of the purpose of a company, that it should not profit from producing problems for people or planet, then it certainly is violating that condition: it is profiting from the addictive nature of the products that it is selling.

What should it do about it? It should recognise that that basis of profiting from producing an addictive product should be phased out as quickly as possible by essentially weaning people off the addictive product through introducing new forms of products that encourage people to move away from tobacco smoking, towards the purpose which is to produce safe, environmentally friendly, non-harmful products that promote the enjoyment, the relaxation, the social interaction of individuals.

So you can think about the company essentially as, first of all, having as its purpose to move away from a product that is clearly damaging; secondly, if it wants to be a viable company going forward, to think about the development of a product that does not have the harmful elements associated with it.

DR AUSTIN: So the purpose, in your conception of it, is never just descriptive, and it is at least almost always normative?

PROFESSOR MAYER: It is, in terms of thinking about solving problems. That does not mean that it is having a social purpose imposed upon it; it is simply thinking in terms of what we are really here to do is to solve problems and not to profit from creating problems.

DR AUSTIN: And to test it a little further, what happens if the tobacco company, having adopted that purpose, continues to manufacture cigarettes?

PROFESSOR MAYER: That's exactly what the accounting framework is designed to do - namely, that is to say it has to recognise that it is imposing serious costs, in terms of health costs, on its customers, and it should understand that it has a responsibility for those harms it is doing.

Now, that, in essence, will make its current model an unviable model, and that will encourage the firm to move in exactly the direction that I'm talking about.

DR AUSTIN: And in terms of directors' fiduciary duties, are there any implications?

PROFESSOR MAYER: Yes. There are fiduciary responsibilities in terms of stating what the purpose is, establishing the period over which that purpose will be implemented, and if it fails to deliver effectively over that period, to make provisions for the costs associated with its failure to do so.

Let me take another example. Let's take oil companies, fossil fuel companies. What is the purpose of a fossil fuel company? Well, increasingly, oil companies are recognising that their purpose is not to produce oil; their purpose is to solve the energy problems that we as customers and societies face, and that means thinking about how one shifts from fossil fuels to alternative sources of energy. What is key in terms of that is not just an observation as to what the problem is and what needs to be solved, but the period over which it is going to be solved. That's the first objective of a fossil fuel company.

The second objective is, to the extent that it is a resource-extractive company, it should be benefiting the societies in which it is operating from the extraction of the resources that it is engaged in.

DR AUSTIN: That is a very succinct and important way of describing the centre of your advocacy, it seems to me. The idea of purpose really means something more than what the company is doing and what its business is, it is all about the interrelationship between the company and society. Does anyone want to pick up these themes?

[Justice Edelman referred to his paper, where the point was made that, the more importance that is placed upon purpose, the more vital it will be to consider the level of abstraction that purposes expressed at.]

PROFESSOR MAYER: If I could just say, I think you are describing it exactly correctly in terms of thinking about the business proposition as well as the legal element, insofar as it is in the interests of a company to get the level of detail associated with its purpose right. Why? Because by so doing, it thereby demonstrates a commitment to the delivery of that purpose, or at least through the

constitution of the company that it establishes to go with that purpose; it demonstrates a commitment which creates the trust of other parties in its delivery on that, which thereby gives rise to it enhancing its financial performance as well. But what is key to that is the ability of the company to be able to commit to that purpose, and that is why I think the law is very important in this regard in essentially enabling companies to put the purpose at the centre of what they are doing, to provide that element of commitment.

[Professor Mayer was asked how he would legislate to create a framework that would, in the example of "sin stocks", require them to adopt a purpose that would avoid causing problems to planet?]

PROFESSOR MAYER: I will come back to the UK Companies Act, because I have demonstrated the problems that I see with it, but there is a second paragraph to the Act which states that companies, if they so choose, can substitute a purpose for the statement that the directors have a responsibility to promote the success of the company for the benefit of its members. So the law actually permits companies to put a purpose at the centre of what they are doing. The only problem is that the notes to that second paragraph then say, "Well, there may be some altruistic companies that wish to do that", so it is regarded as being an anomaly and, as a consequence, basically, no-one does it.

So part 1 would be to make that the central proposition, not an aberration; and part 2 then would be to have a note that said, "And in specifying the purpose, there are two components, first of all the purpose should demonstrate how the company is helping to produce profitable solutions; and, secondly, that it is not profiting from producing problems." So it would then give guidance on exactly the sorts of purposes that I have just been describing.

DR AUSTIN: Doing it that way would mean that those propositions are incorporated into the directors' duties, wouldn't it?

PROFESSOR MAYER: Yes. And that's the key element, that they should be incorporated.

MR CRENNAN: Just from a regulator's point of view, in that prescriptive formulation the problem that I would perceive, I think, is that the identification of the problems, as you have described them, would be key to the

directors and the companies understanding what their options are and what their obligations are in their identification of the purpose. So the arbiter of what are the problems of the day will be fundamental to anyone's appetite for being a director, given the prescription that they will be facing by way of that type of structure.

So how would you imagine that in a particular country, your own or another, the problems would be identified with sufficient precision and with sufficient bases such that those who wish to enter the director community or the corporate community will be well placed to understand that obligation?

PROFESSOR MAYER: That is a very good question. With all due respect, my answer would be, as far as possible, to keep you folks out of it --

MR CRENNAN: I'm happy.

PROFESSOR MAYER: -- and to make it a market process, because what I want to do is to encourage competition in definitions of purpose and competition in terms of demonstrating a credible delivery of that purpose. We have created competition in terms of maximising shareholder value, and whatever the position of the law states - and this is what Leo Strine makes very clear in the context of Delaware law - it is not so much just what the law states, it is the way in which the market operates. The market is forcing companies, whatever the law says, to focus exclusively on one-party interest, and why the law is important in correcting it is that by establishing the purpose at the heart of what the company is defining itself as doing, it opens up the possibility of creating a competition as a run to the top in terms of corporate purpose.

[Professor Mayer was asked a question along the following lines: If I'm on the board of directors of a tobacco company and your legislative regime is in place, and we take the view that we produce a product that is lawful and we wish to continue to produce it so long as it remains lawful, and we wish to express our statement of purposes, consistent with that regime, at a sufficiently high level of abstraction that will enable us to continue to produce this product indefinitely so long as it remains lawful, is your suggestion that there is no difficulty with an expression of purpose at that high level of abstraction, or that there is a difficulty with it? And if there is no difficulty with it, is the suggestion that there will be

a competition amongst the tobacco firms for the ones who will be more competent?

PROFESSOR MAYER: An excellent question. The answer is two responses, one of which is, society will encourage the internalisation of these factors by imposing prices on the definition of "profit". So in this case, there would be the potential for companies to have to incorporate the health costs associated with the damage that they are doing to their customers. So the definition of what an accounting profit would be would incorporate the costs associated with remedying the damage that is being done to customers. So that is one way in which that can be done, not through the imposition of a regulatory rule, through a way of incorporating it in terms of the provisions, the cost provisions, that companies need to make in their stated profits.

 Why does that matter? Because the stated profit determines the distributable profit and, therefore, it in essence determines what remains within the company as the resources with which to deal with the problem.

The second approach is a much more straightforward answer: well, if companies aren't doing it, there will have to be an imposition of a regulatory regime. So at the end of the day, it's that risk that will push companies in this direction, and one of the interpretations behind the Business Roundtable's development has been that that concern about regulatory implications is driving them in that direction.

DR AUSTIN: I think Catherine wanted to say something.

MS LIVINGSTONE: Yes, if I could, I suppose, and without wanting to be negative about this, to question some of the assertions. I think the first one, that corporations are hell-bent on making profit and that the detriment to other stakeholders is somewhat incidental in that long-term aim. I don't think that describes any director I know or any company I know. There may be companies that are like that, but as a general comment, I wouldn't accept that.

 The other point about defining a purpose doesn't actually help directors in all of the decisions that have to be made, because the decisions go down to quite a detailed, quite a granular level, and so to form the view that your purpose will actually describe your responsibilities and accountabilities as a director is, I think, a simplification of the actual environment in

which directors work.

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Not all corporations solve problems. For example, travel companies - do they solve the problem of entertainment? Maybe. I think being careful about requiring purpose to be related to a solution of a problem might limit the concept.

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But taking it down to almost a "how to" guide for a corporation I think will constrain directors in terms of being able to make the decisions and the judgments that they have to make, if they feel they are, as I say, constrained within that construct.

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Just on this point about relentless pursuit of profit and that that's the overriding objective, I just can't say how strongly that is not what I observe in the companies that I have been involved with. Yes, that's personal experience, but increasingly the judgments are around the interaction of the different interests of the stakeholders. It is not the intent to go out and pay people as little as possible so that you can maximise your profit. That is just not the case. I do reject that characterisation of the behaviour of corporations as a whole. It is not to say that individual corporations have not transgressed. I'm with the CBA and that transgression, without going into detail, has been pretty public. We are absolutely not proud of that and are doing everything we can - and I have described what we are doing in terms of governance and culture. But don't characterise every corporation or every part of a corporation as in some way evil in its pursuit of profit to the exclusion of all else. I think that is being very unfair to a part of the economy that is crucial and, as I said, for our ability to adapt over the next 10 years we have to have healthy corporations doing the job they do, in conjunction with regulators, in conjunction with governments. I feel very strongly about it.

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PROFESSOR MAYER: And quite rightly so, because the two examples I gave in my presentation were of companies that were doing things extremely well and really solving very substantial problems, and there are many companies like that, and it just so happens that when you look around the world at which of those companies are really displaying those characteristics, in many cases, they have unconventional forms of ownership structures, of governance structures, but nearly always very clearly defined purposes.

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Now, you said that you don't recognise the story of

companies that are pursuing harmful objectives. We have just talked about an industry that is doing that, and it is not just in relation to tobacco, it is in relation to a whole range of addictive products, of which gambling, tobacco --

MS LIVINGSTONE: I agree with those particular sectors that do effectively lead to huge externalities costs, there's no question. I'm just saying to characterise all sectors and all companies in that way I think is being unfair.

PROFESSOR MAYER: Sure. In many cases, companies are able to pursue a purpose beyond profit until they get subject to a hedge fund activist or a hostile bid, at which stage the focus on profit becomes very intense.

MS LIVINGSTONE: But you are talking about particular circumstances, particular sectors and so on, and then inferring from that a sort of general framework, and I am rejecting that inference to a general framework. I am not rejecting the specific examples.

PROFESSOR MAYER: Right. But the general framework that I am talking about in terms of thinking about a purpose is one - I do a lot of work advising companies on corporate governance matters and board effectiveness reviews. If you talk in terms of defining your purpose and thinking about your purpose, it is very liberating for a board to do so, and to have a clear notion as to, well, what problem are you seeking to solve or is your company capable of solving? It is actually a way of helping companies to really define the direction in which they are going.

Having done that, you are absolutely right, the next level is to go from that clear notion as to why do we exist, what is our fundamental reason for being a company? It goes down to the granular level of thinking about, well, how in practice should that be implemented through culture, through --

DR AUSTIN: I have to chip in here. I'm afraid I have to bring this discussion to an end in a formal sense, and invite people to continue it outside, just because of the time. I think the audience can see how intensely interesting it is from what has been exchanged in the last little while.

My role is to express my personal gratitude to the speakers for putting this together. I think this is the

most important of these conferences - we have been doing them since about 2006 - and if the dialogue continues as a result of this and deepens in the Australian society, then we have done our job very well. I am very grateful for the way all of you have been prepared to participate and put so much effort into this.

I am also very grateful to the Law Society for their excellent contribution to what is actually the biggest conference we have had in terms of audience, and I think it has gone very, very smoothly.

We will adjourn for drinks, but I think Justice Black has something to say, which I'm not necessarily looking forward to.

JUSTICE BLACK: Ladies and gentlemen, the Chief Justice, in his absence, has asked me to move a vote of thanks to Dr Austin for his work in organising this conference.

Dr Austin, of course, has many careers. He started as a legal academic, it includes being a judge of this court, a solicitor, an advisor in corporate governance, a barrister and now over many years a very distinguished organiser of a very distinguished conference.

This may or may not be his swan song in the area of conference organisation. If it is, he has ended on a high. This has been a most ambitious conference with an extraordinary level of interaction between the papers and a very, very important agenda for the conference. We should all be very grateful for Dr Austin's work in bringing this extraordinary conference to us. It has been a most interesting conference and I would ask us to thank Dr Austin in the customary way.

DR AUSTIN: That wasn't too painful, but let's have a drink.

AT 6PM THE CONFERENCE WAS ADJOURNED ACCORDINGLY